

CASE STUDY: Leeds Castle ‘The loveliest castle in the world’



For more than half a million visitors each year, Leeds Castle and its estate is considered a national treasure, providing a window onto nine hundred years of British history, a haven of tranquillity and a world of discovery and enjoyment

Contract Start: July 2017
Contract Value: £200k per annum

Leeds Castle is a unique castle situated in Kent, England, 5 miles (8 km) southeast of Maidstone. It is built on islands in a lake formed by the River Len to the east of the village of Leeds.

A castle has existed on the site since 1119, the first being a simple stone stronghold constructed by Robert de Crevecoeur which served as a military post in the time of Norman intrusions into England.

In the 13th century it came into the hands of King Edward I, for whom it became a favourite residence; in the 16th century, Henry VIII used it as a dwelling for his first wife, Catherine of Aragon.

The present castle dates mostly from the 19th century. It has been open to the public since 1976.

The Castle is completely unique and requires a unique security solution to not only protect this national jewel but compliment the evolving needs of such an iconic tourist attraction.

The protection of such a venue can no longer rely on traditional forms of security.

Which is why Trigion Security combine industry leading technology platforms with our high quality personnel to offer a total and ever evolving security solution.

It is an absolute privilege to work with the Leeds Castle Foundation and we delighted to share our service offering with you.

We inherited a technical security solution that was dated and in real need of upgrading/replacing.

Following a fundamental review, we designed and installed a bespoke security solution that included an onsite Security Operations Centre (SOC), internal/external CCTV, Intruder Alarms and Access Control systems.

We maintain this solution through a detailed programme of audits and remotely support the on-site SOC through own NSI SOC located in our Head Office.

We also provide control room operatives that backfill for the ‘in-house’ team providing access / egress control, Gate House duties, Mobile Patrols, Locking and Unlocking services, Remote monitoring of the CCTV system.

Trigion Security also provide safety and security services to all the Castles events that range from Easter Junk Orchestra, Motors by the Moat, The Golden Joust, SportFest, The Leeds Castle Classical Concert, Bonfire night celebrations and a number Christmas Markets.

To prepare for these events and we are actively involved in safety group meetings and table top exercises resulting in the provision of event management and supervision, response and security officers, safety stewards and traffic marshal’s together with para medics and first aid support.

