

CASE STUDY: Canary Wharf Contractors - Southbank Place



Shell Centre Redevelopment

Southbank Place

London's South Bank is being transformed by a unique mixed-use development with the famous Shell Centre Tower at its heart.

Contract Start: July 2015
Contract Value: 500k per annum

Canary Wharf Contractors is owned by the Canary Wharf Group.

The Group has built approximately 16.5 million sq.ft of office and retail space in London over the last two decades, of which it retains ownership of 80 million sq.ft.

The Group has planning permission for another 9.7 million sq.ft of mixed use space in the pipeline at Canary Wharf and the adjacent Wood Wharf.

Trigion Security was appointed as the security solution provider for the Southbank Place Development.

We were invited to create a solution that consisted of the provision of 15 Officers, covering a 24 hour period of both day and night shifts.

Throughout the contract term we have slowly reduced this by introducing CCTV with elements of electronic detection, employing a combination of sophisticated video analytics and an infrared detection system to cover the hoarding line and all entrance points throughout the construction of the site.

This is an ever moving perimeter, and has required sometimes weekly re-engineering as the site has changed and developed. In addition, there are a number of internal cameras, including some high level PTZs to protect the internal areas of the site and to allow tracking of individuals and incidents, as required, and also to enable specific areas to be viewed.

Trigion's ability to remain flexible and fluid throughout the process has been vital.

These cameras have been invaluable on a number of occasions, particularly when there have been incidents involving urban explorers and environmental demonstrations.

The entire operational system connects back to an on-site control, viewing and recording system. The system has proven to be the backbone of our operation and was designed and engineered in-house.

The operations hub is backed-up by an emergency monitoring facility at our Security Operations Centre in Sidcup. There are approximately 50 cameras in operation at one time, all feeding into the operations hub.

Canary Wharf and the South Bank are not only rapidly developing they are home to some of London's most iconic landmarks and as security professionals in today's uncertain environment, we know that security is of critical importance both to the business community and to society at large.

The threat from terrorism to the UK remains real. An attack could take place at any time and any organisation could be directly or indirectly affected.

Trigion in conjunction with Canary Wharf management have counter measures to be implemented following a major incident and/or terror attack.

Following specific intelligence received from the emergency services all pre agreed protective security measures are clearly notified to those staff who are responsible for ensuring compliance.

Being prepared and ready for action is vital; through our Training Academy, we delivery Action Counters Terrorism (ACT) training course as a mandatory requirement for all our officers deployed at Southbank Place, together with on-site training modules, conducting rehearsal scenarios and table top exercises all enhanced through penetration testing.